Teletask Autodialer Sample Script

4000 IMMUNIZATION REMINDER COMING DUE

Hello, this is (County Health Department/clinic) with a reminder message that your child is now due for a vaccination. If you have another immunization provider and your child has not yet received the proper vaccination, please contact them to arrange a visit. (County Health Department) main clinic is open Monday through Friday and no appointment is necessary. If you have questions about what shots are due, please call the (County Health Department/clinic) at (555-1212) during normal business hours. Please be sure to bring your child's immunization record so we can help keep it current. (go to 4050)

4010 IMMUNIZATION REMINDER OVERDUE

Hello, this is (County Health Department/clinic) with a reminder message that your child is now OVERDUE for a vaccination. If you have another immunization provider and your child has not yet received their next vaccination, please contact them to arrange a visit. (County Health Department) main clinic is open Monday through Friday and no appointment is necessary. If your child has already received the proper shots, please notify us by calling (555-1212) during business hours so we can update our records. Please be sure to bring your child's immunization record so we can help keep it current. (go to 4050)

4050 REMINDER/RECALL MESSAGE END MENU

Press [1] for more information about the clinic (go to 4070)
Press [2] to repeat this message
Press [3] if you understand what you just have heard. (go to 4090)

4070 CLINIC INFORMATION

The County health department/clinic is located at…. (or any other information you like to broadcast)

4090 GOOD-BYE

Good-bye and thank you.

IMPORTANT NOTES:
Please make sure you record this message for the language option to work. You can change the wording, but the digit option must be the same:

4100 LANGUAGE MENU

Hello, this is (county health department/clinic) with an important message about your child, press [1] if you wish to hear this message in English or press [2] for Spanish. Hola, este es (el departamento de salud del condado/clinica) con un importante mensaje sobre su nino/nina. Oprima el [2] para oir este mensaje en espanol.